

## ROTARY DIRECT FREQUENTLY ASKED QUESTIONS

### **HOW CAN I SIGN UP FOR ROTARY DIRECT?**

There are three ways to enroll in Rotary Direct, The Rotary Foundation's recurring giving program:

- At [www.rotary.org/give](http://www.rotary.org/give): Enrolling online is the easiest and most secure way to support Rotary with a recurring gift. Rotary members and friends can set up Rotary Direct accounts by clicking on the **Give** button from any part of Rotary's website, then choosing how to direct their donations. Rotary's online system can accept one-time or recurring contributions in a number of currencies. For a recurring gift, in Step 2 of the donation process, under **Frequency**, choose a monthly, quarterly, or annual gift.
- By mail: Donors may enroll using one of the Foundation's various contribution forms, such as [The Rotary Foundation Contribution Form \(123\)](#) or the [Rotary Direct enrollment form](#).
- By phone: Enroll in Rotary Direct by calling +1-866-976-8279.

### **IS THERE A MINIMUM CONTRIBUTION?**

Because we pay processing fees for credit card contributions, we ask for a minimum of \$10 per transaction (i.e., \$10 per month, \$10 per quarter, or \$10 per year).

### **CAN I HAVE MY DONATION DEBITED DIRECTLY FROM MY CHECKING ACCOUNT?**

Direct debit using a checking account number is not an option for Rotary Direct. Donors can, however, donate using a credit card or a debit card that is associated with a personal checking account. Which card types can be used depends on the donor's country and currency.

### **CAN A CLUB TREASURER ESTABLISH RECURRING GIFTS FOR AN ENTIRE CLUB ONLINE?**

No. Club leaders can make one-time contributions on behalf of the club or individual club members online, but they can't enroll their members in recurring giving. Each donor must enroll in Rotary Direct with his or her own credit or debit card.

### **WHAT FREQUENCY OPTIONS ARE AVAILABLE FOR ROTARY DIRECT GIFTS?**

You can choose to make your gift every month, quarter, or year. Monthly gifts are charged on the first day of the month. Quarterly gifts are charged July 1, October 1, January 1, and April 1. For annual gifts, you choose the month, and your card is charged on the first of that month.

### **HOW DO I CHANGE OR STOP MY ROTARY DIRECT CONTRIBUTIONS?**

To change the amount or frequency of your gift, or your method of payment, or to stop your contributions, contact the Rotary International office that serves your area or Rotary's Support Center at +1-866-976-8279. For security reasons, please do not send credit card information by email.

### **WILL THE ROTARY FOUNDATION CONTACT ME IF MY CREDIT CARD EXPIRES?**

Yes. Rotary staff will contact you approximately two weeks before your credit card expires, first by email and later, if necessary, by phone.

**WILL THE ROTARY FOUNDATION CONTACT ME IF MY CARD IS REJECTED AND I MISS A SCHEDULED CONTRIBUTION?**

Yes. The Rotary Foundation will notify you by email if a scheduled transaction fails. If we are unable to reach you by email, we will attempt to notify you by phone and then by mail. If you miss a scheduled contribution, we can arrange a one-time make-up gift to help you meet your annual contribution goal.

**MY CREDIT CARD IS ABOUT TO EXPIRE OR HAS EXPIRED. WHAT INFORMATION DO YOU NEED IN ORDER TO UPDATE MY ACCOUNT?**

To update your account, we need your complete credit card number, expiration date, and the three- or four-digit security number. Remember not to send credit card information by email; instead, call the Rotary International office that serves your area or Rotary's Support Center, at +1-866-976-8279.

**DO I HAVE TO NOTIFY ROTARY IF I TRANSFER TO A DIFFERENT ROTARY CLUB?**

Yes, please do. Notifying the Foundation of your transfer allows your new club to receive credit for your contributions.

**DO I HAVE TO BE A ROTARY MEMBER TO ENROLL IN ROTARY DIRECT?**

No, you do not need to be a Rotarian to give through Rotary Direct. Anyone who wishes to support the Foundation's mission is welcome to do so with a recurring contribution.

**HOW WILL MY ROTARY DIRECT CONTRIBUTIONS BE ACKNOWLEDGED?**

Upon enrollment, new Rotary Direct participants will receive an acknowledgement letter confirming the amount and frequency of their contributions. Gifts made to The Rotary Foundation via Rotary Direct will be receipted individually at the time of contribution. Each scheduled contribution will be credited to a donor's individual account, Rotary club and district and will be used wisely on quality Rotary projects.